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Management and Occupancy Review (MOR) Protocols During COVID-19

To ensure the safest return, we will follow the most effective ways to maintain safety protocols as we resume conducting Management Occupancy Reviews but this will also take cooperation and some advance preparation.

Workplace Readiness Guidelines:

- HUD's instructions will be implemented regarding follow-up to REAC inspections and vacant unit inspections
- We request that no residents be permitted in the office during the MOR, or within the designated work area where the MOR is being conducted
- Our staff will be using appropriate Personal Protection Equipment (PPE) including such items as face masks, gloves, hand sanitizer and shoe coverings and we strongly recommend onsite staff wear PPE during interactions as well
- Adherence to social distancing, including maintaining office protocols of six-foot social distancing
- Maintenance of healthy hygiene practices
- If a positive case of COVID-19 has been reported at the property, please contact our office in advance of the MOR as this will most likely result in rescheduling the MOR
- Our staff will perform health self-assessments and not perform the MOR should they display any COVID-19 symptoms
- To limit touch point exposure, while preserving data integrity, all documents should be handled by electronic means whenever possible
- ***Please ensure that all onsite-staff follow the NC Department of Health and Human Services requirements for the use of face coverings and masks***
- ***Please know that failure to follow the NC Department of Health and Human Services requirements for the use of face coverings and masks may result in a suspension of the MOR on the day of the MOR and notification to HUD***